

# Veovo lands at Lehigh Valley International Airport to ensure a smooth TSA experience

**(Hanover Township, PA, USA / London, United Kingdom - 31. May 2022)** - Veovo, the technology company powering airport performance globally, announce that Lehigh Valley International Airport (ABE) has adopted Veovo's Passenger Predictability solution to optimize TSA security operations and improve passenger flow.

Through a partnership between Veovo and Lehigh-Northampton Airport Authority (LNAA), Lehigh Valley International Airport now has detailed passenger movement insights at TSA security lines. It enables the airport to share invaluable real-time information with passengers, improve resource planning and efficiently handle increased passenger volume.

Veovo's Passenger Predictability solution combines 3D cameras and powerful cloud analytics software to provide key performance indicators, like occupancy, throughput and wait times.

The predicted wait times are now presented to travelers on Lehigh Airport's website, social media platforms and digital displays at the TSA security entrance.

*"We gain critical insight on passenger flow at our facility, which we share on a multitude of communication platforms. Also, it can be used as a reconnaissance tool for planning your itinerary. For example, if you are departing on a Sunday morning flight, passengers can check the week before to see estimated wait times in their travel window,"* said Glenn Kurcon, Director of Information Systems & Technology, LNAA.

Lehigh Valley International joins other U.S. airports, including JFK, Newark, and Cincinnati, that have selected Veovo to provide situational awareness and make intelligent decisions to balance performance, customer experience and efficiency.

*"As travellers return to the skies, we see that airports of all sizes are switching on to the power of real data and predictive insight to automate planning, improve real-time decision-making, and deliver exceptional passenger experiences. We are delighted to partner with Lehigh Valley International Airport to help make TSA security processing as smooth and efficient as possible,"* says James Williamson, CEO at Veovo.

In May 2021, the LNAA joined federal, state, and local officials along with regional organizations to celebrate the start of the construction of a new Security Checkpoint / Terminal Connector.

*"The Veovo system is completely transferrable into the new space, which adds another enhancement for passengers and ensures ABE maintains a competitive edge while delivering the LNAA's vision of being the best regional airport system in North America,"* said Thomas Stoudt, Executive Director at LNAA.

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## **About Veovo:**

From Amsterdam to Auckland, the world's most innovative airports rely on Veovo to optimize capacity, build resilient operations, and deliver brilliant customer experiences. Veovo is designed to suit airports' challenges and strategic priorities. Our platform connects people,

systems, and sensors across the ecosystem to provide instant situational awareness. With smart automation and intelligent recommendations, the solution perfects the way forward, delivering brilliant outcomes in every situation. Veovo is headquartered in London, UK, with 110+ airport customers supported by teams in the United States, New Zealand, Poland, and Denmark. Reach new heights at [www.veovo.com](http://www.veovo.com)

**About ABE:**

Lehigh Valley International Airport is conveniently located near Allentown, Bethlehem, and Easton, Pennsylvania. Allegiant Air, American, Delta, and United have 15 nonstop flights to both leisure destinations and major airline hubs with connections to the world. Destinations include Atlanta, Charlotte, Chicago, Detroit, Fort Lauderdale, Myrtle Beach (seasonal), Nashville, Newark, Punta Gorda, Sanford / Orlando, Sarasota (seasonal), Savannah (seasonal), Clearwater / St. Petersburg, and Washington, D.C. For more information on LNAA, visit [www.flyabe.com](http://www.flyabe.com) or [www.facebook.com/FlyABE/](https://www.facebook.com/FlyABE/)

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