

## **Ports of Jersey Selects Veovo as Operational Backbone to Streamline Airport and Harbour Operations.**

**(London & Jersey, UK, 18. September 2018)** - Veovo, a leading provider of operations, guest predictability and revenue maximisation software solutions, announces that it has formed a partnership with Ports of Jersey, and implemented the Veovo Port & Airport Management system. The solution now enables Jersey's airport and marine harbour to better predict flights and sailings times, optimise the efficiency of their daily operations plans and improve the accuracy of customer communications.

Ports of Jersey is the commercial and tourist gateway to picturesque Jersey in the UK's Channel Islands. With tourism on the rise, the multi-modal transport company now serves 2.3 million passengers and over 41 airlines and shipping operators.

Anticipating further growth, Ports of Jersey is embarking on a £42 million airport reinvestment project, which will improve the passenger journey experience and allow the company to develop additional commercial opportunities. In parallel, as part of a digital transformation project, the company has deployed the Veovo Port and Airport Management System as its operations backbone.

The solution is providing Ports of Jersey with complete visibility across its entire operation, to optimise the use of airport terminal and harbour resources, simplifying long-term planning and communicating with its passenger most efficiently. With the system's predictive insight, teams across the transport hub can respond much quicker to unplanned events, passenger needs and business goals.

Commenting on the partnership, Alan Merry, Strategy & Development Director at Ports of Jersey, said, *"Ports of Jersey is committed to providing quality experiences to all our passengers, carriers and shipping partners. Veovo gives us real-time insights into our operations and resources, allowing us to reduce delays and lower service costs"*.

Chris Warrington, General Manager of Veovo, said, *"Ports and airports worldwide are looking to optimise their ecosystem to improve guest service, identify efficiencies, and scale their capacity. We are excited Ports of Jersey has selected Veovo to help scale for continued growth in passenger, airline, and shipping volumes."*

With the multi-modal transport hub now well on its digital transformation journey, Veovo is exploring further opportunities with Ports of Jersey to enhance operational efficiency, improve on-time performance and enhance the overall passenger journey experience.

END

### **Notes to Editors:**

Veovo is also implemented in optimisation efforts in UK's City of Portsmouth, Port of Dover and Clapham Junction Railway Station. Several UK airports are also reaping the benefits,

including Manchester, Bristol, Birmingham and Edinburgh, and internationally it helps streamline passenger flow at Dublin, Amsterdam Schiphol and JFK in New York. In recent years, it has been rolled out at ski resorts, amusement parks and at events all over the world.

**About Veovo:**

Veovo is a predictive collaboration platform that enables over 110 airports globally to plan, predict, and perfect the airport ecosystem. The result: brilliant guest, operational, and commercial decisions. The Gentrack airport group, Veovo, is headquartered in New Zealand with offices in the UK, USA, Denmark and Malta. Take off at [www.veovo.com](http://www.veovo.com).

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