

18th April 2017

London Luton Airport announces new security planning system

London Luton Airport (LLA) has announced a new contract with Copenhagen Optimization (CopOpt) to introduce its Better Security platform, in order to improve the efficiency of LLA's security search area.

CopOpt will deliver the system through Better Airport, its cloud-based planning platform. Better Security has already been successfully implemented at other European airports, including Geneva Airport and Dublin Airport.

LLA has experienced rapid growth in recent years, and is the fastest-growing major London airport – last year, passenger numbers grew by 18.5%. To meet this increased demand, LLA is carrying out the biggest investment in its history to expand annual capacity and upgrade the terminal building. Improvements to the security area are a key part of this transformation, to allow the operations team to manage the increased passenger numbers.

Since its founding in December 2014, CopOpt has become a leader in airport operations planning by combining in-depth operations research with hands-on airport operations experience in numerous airports around the world. Better Airport - a cloud-based platform for all operational areas in an airport - enables airports to carry out all operational planning using one common platform.

As well as Better Security, LLA will also be introducing Better Forecast, which is part of the Better Airport platform. Both systems will help staff to predict the number of passengers using the security area at any given time, helping to ensure that the right number of staff are in place at peak times, avoiding delays.

Current users of Better Airport have reported reduced waiting times, reduced stress levels for both staff and passengers, and increased staff efficiency.

Kasper Hounsgaard, Managing Partner at CopOpt, said: "We are looking forward to making a real difference to LLA's operations, as well as improving the journeys of the many passengers who travel through LLA every day. Better Security takes the current planning system at LLA to a new level, and will offer staff a seamless, integrated platform. Being able to access all modules of Better Airport on laptops, tablets, and smart phones, will make the communication and tracking of airport operations more intuitive and hassle-free."

Neil Thompson, Operations Director at London Luton Airport, said: "This new planning system marks another milestone in the current transformation of the airport. Passengers will benefit from a smoother journey through the security area thanks to this innovative system. I look forward to working with CopOpt as our redevelopment continues."

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About Copenhagen Optimization

Copenhagen Optimization is a leading provider of consultancy and software focused on airports' operational planning activities. Copenhagen Optimization has grown quickly since its founding in December 2014. Now working with more than 15 airports across the world on all aspects of the airport operation. Embracing latest best practice with cloud-based software, Copenhagen



Optimization delivers substantial value with its intelligent and intuitive Better Airport planning platform. For more information, visit www.copopt.com.

About London Luton Airport

London Luton Airport (LLA) is one of the UK's largest airports and carried 14.5 million passengers in 2016, an increase of 18.5% on 2015. The airport indirectly employs over 9,400 staff and is a key economic driver for the region.

easyJet, Wizz Air, Ryanair, Monarch, Thomson, EL AL, Blue Air, TAROM, SunExpress, Iberia (Air Nostrum), Vueling, Transavia and Fly KISS currently operate from the airport. Thomas Cook Airlines will also begin flights from the airport in 2017. The airport's route network serves 129 destinations including services to Europe, Africa, and Asia.

The airport is operated and developed by a consortium of which the majority shareholder is AENA, the world's largest airport operator, and Ardian, a major European investor.

LLA is currently investing over £110million to transform the airport and increase capacity from 12 million to 18 million passengers per year by 2020. The redevelopment plans will include a complete redesign of the terminal, bringing in new and exciting retail and dining options, and major upgrades to transport links, including better road access to the M1, new car parking facilities, a remodeled bus and coach interchange and improved rail links to Luton Airport Parkway station. In addition, plans for a new £200 million light rail system linking the airport with Luton Airport Parkway station have been announced and are anticipated to be completed by 2020. The project is being delivered by the airport owners, LLAL – a company owned by Luton Borough Council.

