For Immediate Release

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Frankfurt Airport, CLEAR and Copenhagen Optimization Launch Free FRA SmartWay Lane at Terminals 1 & 2

FRA SmartWay Allows Travelers to Reserve a Time Slot to Walk Through the Security Checkpoint for a More Predictable and Seamless Airport Experience

(New York, New York) – Frankfurt Airport, CLEAR (NYSE: YOU) and Copenhagen Optimization today announced the launch of FRA SmartWay, a free virtual queuing program, at Frankfurt Airport's Terminals 1 and 2. FRA SmartWay allows travelers at Terminal 1 Security Control A, Terminal 1 Security Control B-West and Terminal 2 Schengen Security Control to plan ahead and reserve a dedicated security time slot for their party – giving them a more predictable and seamless travel experience.

Sascha König, VP Infrastructure and Resource Management Terminal at Fraport AG said, "Our new FRA SmartWay service will help to provide a more relaxed airport experience for travelers. The new service allows passengers to book in advance their time slot for passing through security, making the overall process faster and more predictable. For us as the airport's operator, the data received can be used to manage passenger flows at our checkpoints more efficiently over the medium term. This positive effect will be greater the more passengers take advantage of the new service."

"Passengers at Frankfurt Airport can now enjoy the most predictable way through standard airport security with FRA Smartway powered by CLEAR. It's just like booking a dinner reservation at your favorite restaurant — it's free, predictable and it's available to everyone," said **CLEAR CEO Caryn Seidman-Becker**. "We're grateful to FRA and Copenhagen Optimization for their partnership as we help more and more travelers get through security faster."

Kasper Hounsgaard, Co-CEO of Copenhagen Optimization, said, "With the opening of the FRA SmartWay solution we are pleased to see the virtual queuing concept expand in the European market. Since launching the virtual queuing concept 18 months ago in Seattle, almost 20 airports are now offering the program. We believe that the virtual queuing concept is moving from a nice to have for airports to a need to have."

Today's launch marks the 16th airport across Europe and North America to offer CLEAR's and Copenhagen Optimization's free virtual queuing program. Other airports include Berlin Brandenburg Airport (BER), Munich Airport (MUC), Newark Liberty International Airport (EWR), John F. Kennedy International Airport (JFK), Los Angeles International Airport (LAX), Orlando International Airport (MCO), Toronto Pearson Airport (YYZ) and Vancouver International Airport (YVR).

- **Reserve:** To use the free FRA SmartWay lane at Frankfurt Airport, visit the <u>dedicated</u> <u>website</u> where you can enter your flight details, the size of your party, and find a reservation time that works for you.
- **Confirm**: Once you select your reservation time, finish booking by entering your email, and confirming your details. You'll receive a confirmation email and QR code.
- **Go**: When you arrive at airport security, look for signs pointing to the FRA SmartWay lane. Scan your QR code with our staff and enjoy the separate lane to security.

Reservations can be made <u>online</u> as early as 72 hours in advance of a flight's scheduled departure. Reservation times are available based on the passenger's selected flight. The dedicated FRA SmartWay security entry point is open during the checkpoint's busiest hours. Visit <u>www.frankfurt-airport.com/frasmartway</u> for more information.

About Frankfurt Airport

Headquartered in Frankfurt, Germany, Fraport AG (Frankfurt Stock Exchange, MDAX) is one of the world leading players in the global airport business. Fraport's portfolio of companies spans four continents with activities at 29 airports worldwide. In prepandemic 2019, more than 182 million passengers used airports actively managed by Fraport. As a result of the Covid-19 pandemic, Fraport's Group airports welcomed only about 146 million passengers in 2022. Fraport AG generated revenue of €2.1 billion and profit of some €92 million in fiscal year 2021 (Dec. 31).

Fraport's home-base Frankfurt Airport (FRA) is strategically located in the heart of Europe at the junction of vital intermodal road, rail and air networks. The surrounding Frankfurt Rhine-Main-Neckar region serves as an economic powerhouse and logistics hub for Europe and the world. In 2019, FRA welcomed more than 70.5 million passengers and handled 2.1 million metric tons of cargo. Only 48.9 million passengers traveled through FRA in 2022, due to the Covid-19 pandemic. In terms of freight, FRA ranks first in Europe with 1,9 million metric tons handled in 2022.

About CLEAR

Founded in 2010, CLEAR's mission is to create frictionless experiences. With more than 14 million members and hundreds of partners across the world, CLEAR's identity platform is transforming the way people live, work, and travel. Whether it's at the airport, stadium, or right on your phone, CLEAR connects you to the things that make you, you making everyday experiences easier, more secure, and friction-free. Since day one, CLEAR has been committed to privacy done right. Members are always in control of their own information, and we never sell member data. For more information, visit clearme.com.

About Copenhagen Optimization

Copenhagen Optimization is a joint software and consultancy company specializing in improving airport operations. We passionately believe that operating an airport should be simple and efficient. Our software Better Airport® is a cloud-based solution that uses

data and advanced mathematical algorithms to bring clarity and confidence to plans, data, and complex decision-making, empowering both you and your business to better predict, operate, and optimize. Better Airport is currently deployed and live in operations in more than 25 airports globally, from JFK Terminal 4 to London Heathrow and Singapore Changi.

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