

CASPER NOMS WITH NEW ALERTING FUNCTION GOES LIVE AT TOA

The City of Torrance, CA, recently replaced the outdated airport noise monitoring system at its airport, Zamperini Field (TOA), with a state-of-the-art NOMS by the Dutch-based company Casper that went live this summer. The Casper NOMS includes seven brand-new Noise Monitoring Terminals, and community engagement and noise complaint management, and has cut the yearly cost of the airport's NOMS by 50%, according to the company.

The Casper NOMS also includes a new capability called "Casper Alerts," which automatically tags aircraft that are in violation of the city's noise abatement policies and sends letters to pilots, thus reducing the workload of the airport staff. Torrance is the first Casper customer to be using this new Casper Alerts NOMS function. Asked if the Casper NOMS is unique in having an Alerts function, Casper's new Business Development Manager in America Kelsey Cote, told ANR, "As far as we know, we are unique in that we send out automated alerts in cases of violations. Other systems do register violations but don't send out automatic alerts."

To improve the information shared with the communities near Zamperini Field, Casper also delivered the latest version of its Noise Lab and Flight Tracking functions. These tools give residents the ability to track flights that are closest to their homes, review real-time and historical noise monitor data and utilize the intuitive online complaint form when necessary. Casper said the community feedback it has received about its NOMS has been positive. So has that from airport officials. "The Violation & Alerting system was not what we envisioned, but it might be even better. This is what we need to get our office into the modern age," said Nora Duncan, the Head of the Noise Office at Zamperini Field.

"We are delighted to see it lived up to all expectations and even beyond. We thereby very much enjoyed working on this project together with the City of Torrance and looking forward to an extended successful collaboration," added Casper's Kelsey Cote. "We are looking forward to offering this and many more new functions to our existing and new customer base."

Casper Expands Staff in U.S.

Casper, based in The Netherlands, recently expanded its staff in North America. In February, it brought on Cote who formerly worked at the Massachusetts gap-staffing company Medtigo for five years as Director of Business Development. In her role as Business Development Manager with Casper, she will be responsible for ongoing account management with current U.S. customers and also for creating a strategic plan to acquire new customers in North America.

