

Argentina's busiest airports select Veovo to improve operations and passenger flows

(Buenos Aires, Argentina & London, United Kingdom, 24. May 2022) - Veovo, the technology company that is powering up airport performance globally, has announced a partnership with Aeropuertos Argentina 2000, operators of Argentina's two busiest airports, Aeroparque Jorge Newbery (AEP) and Aeropuerto Internacional Ezeiza (EZE), and 33 others.

The two airports have implemented Veovo's Passenger Predictability solution to optimise operations and improve passenger flow in various processes, including security, immigration, baggage hall and border control.

The AI-powered cloud software measures passenger movement and offers live and predictive insight into customer behaviour. By aggregating data from multiple sensors and data sources, the analytics platform delivers valuable metrics such as occupancy, predicted wait times and lane productivity. This allows airports and their partners to take more informed decisions and make passenger processing as efficient and smooth as possible.

Thanks to the integration with live queue wait-time information displays and airport apps, passengers have accurate information to help them take control of their journey and reduce stress.

Sebastián Villar Guarino, AA2000, EZEIZA General Manager, said, "*This technology allows Aeropuertos Argentina 2000 to have complete passenger flow visibility, helping us make informed decisions to deliver a better-quality passenger experience. This is a key step in the AA2000 strategy to develop a smart and digital airport.*"

Diego Ovide, AA2000, EZEIZA IT Manager, said, "*We believe that innovation and the constant search for more technologies help us provide quality service to our passengers. For the people who make up the airport community, this is the path we must take to be among the best airports. For this reason, it is vital to have strategic partners like Veovo, who help us in this great challenge to learn, grow and improve ourselves to be loved by our clients and become a benchmark in the airport industry.*

"Keeping passengers moving smoothly through busy processes is key to running a successful airport and providing a memorable travel experience. With the Veovo platform, operators can build more robust, data-driven plans while also making smart decisions on the go. Aeropuertos Argentina 2000 is already seeing the benefit of the insights provided to predict bottlenecks and take proactive action at its two busiest airports, and we look forward to continuing to help them deliver predictable journeys for their customers," says James Williamson, CEO at Veovo.

Aeroparque Jorge Newbery and Aeropuerto Internacional Ezeiza join other major global airports, including JFK, Amsterdam Schiphol, Auckland, and London Gatwick, which have adopted Veovo's flow analytics solution. It enables the airports to accurately plan operations, provide situational awareness and make intelligent decisions in real-time to balance performance, customer experience and efficiency.

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About Veovo:

From Amsterdam to Auckland, the world's most innovative airports rely on Veovo to optimise capacity, build resilient operations, and deliver brilliant customer experiences. Veovo is designed to suit airports' challenges and strategic priorities. Our platform connects people, systems, and sensors across the ecosystem to provide instant situational awareness. With smart automation and intelligent recommendations, the solution perfects the way forward, delivering brilliant outcomes in every situation. Veovo is headquartered in London, UK, with our 110+ airport customers supported by teams in the United States, New Zealand, Poland, and Denmark. Reach new heights at www.veovo.com

About Aeropuertos Argentina 2000 SA:

We are the hosts at the beginning and the end of each journey. We connect people, goods, and cultures. We offer comfortable and stylish environments, agile and safe processes, and a wide range of recreational options and services specially designed for passengers to be accompanied as they prefer. "We know about airports": how to operate them, what type of services to offer, what kind of infrastructure is needed. Our ambition is to strengthen the growth of the airports we manage, update, transform, and expand their infrastructure and our services in each terminal. Day by day, our team members apply their knowledge and expertise, developed through the Group experience, to connect the country with the world in the best possible way. We connect millions of people, playing a key role in our country. We are committed to the environment through sustainable development to contribute to a better world.

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